

The 5-Year Controlco Warranty

Eliminate the worry of secondary containment failure

When you have hazardous chemicals on site, the last thing you should be worrying about is whether your secondary containment unit will fail due to corrosion or breakdown from the chemicals it's holding.

When you invest in a Controlco secondary containment product, we can assure you of something that few others can: an innovative solution, not an untested copy. The Controlco range of secondary containment solutions have been designed and built from the ground up, tested well in excess of stated load ratings, before going out into the real world and proven over time.

One of the other key factors is Controlco secondary containment units are made from virgin High-Density Polyethylene (HDPE), rather than recycled plastics. Pure HDPE is one of the most rugged and versatile plastics, that safely contains almost any chemical. On the other hand, recycled plastics may contain a lot of unknowns, meaning the capability of the same product may vary from one unit to the next. Hence why you'll only find virgin HDPE used in Controlco products.

Download our free resource on the benefits of polyethylene [here](#).

This range has been a trusted storage solution for chemicals across many New Zealand industries for many years now. To demonstrate the confidence, we have in our products – and to remove the worry of failure - we offer a five-year warranty on most Controlco secondary containment products.

What is the warranty?

The Controlco warranty provides you with the assurance, that if you have any issues over a five-year period from date of purchase, due to design, construction or workmanship issues, your product will be repaired or if deemed necessary, replaced at no charge to you.

What products does it apply to?

A full list of products covered by our Controlco five-year warranty is available [here](#).

What is the benefit of a warranty?

The most important aspect of having the five-year warranty is peace of mind. You can rest assured that if repairs or a replacement are necessary, this comes at no cost to you. If a cheaper copy is an option, the benefit of this certainly will far out-weigh any small cost difference.

Having the Controlco warranty means we cover the unit and any workmanship issues that could come up over that time - meaning less downtime and stress for you.

What if I didn't have the warranty?

Secondary containment plays a very vital role in protecting your people, your livelihood and your environment from harm. A spill resulting from a faulty or sub-standard secondary containment unit is a risk that could be too devastating to put a price on.

Business down-time, brand damage, fines and remedial work, plus potential loss of insurance cover are all obvious risks from poor secondary containment measures. Not to mention the risk of injury or worse to you or your work colleagues.

What doesn't the warranty cover?

The Controlco five-year warranty does not cover general wear and tear that will occur to the product over its useful life, or damage caused by mishandling.

Hazardous substances are suitable for either short term, long term or not suitable at all for storing/using in products made from polyethylene. It is the user's responsibility to ensure suitable chemicals are used with your Controlco secondary containment product. For more information on which hazardous substance is suitable for your Controlco product please refer to our guide [online](#).

If a product is damaged due to incorrect use, or use with incompatible substances, the warranty is null and void.

Activating your warranty

You can download the Controlco five-year warranty form online [here](#).

To activate your warranty, simply fill in the form and once completed send to controlco@hazero.co.nz. We will acknowledge your form by providing you with a warranty number to use should you have any issues in the future. Your Controlco five-year warranty will be active when you receive your warranty number and will backdate to date the unit arrived at your site.

We know your Controlco secondary containment product will be one of the most valuable assets you purchase for containing your hazardous substances and look forward to welcoming you among the thousands of other satisfied owners and users of Controlco secondary containment products.

The Controlco five-year warranty was introduced on the 1st January 2019 and applies to models sold from that date. If you purchased a Controlco secondary containment product prior to this date, the warranty period is 24 months from date of purchase.

Creating safer working environments

At Hazero our mission is **zero hazards**. Our extensive range of quality products will help you store, contain and control and clean-up dangerous goods and hazardous substances.

View our full range of Controlco secondary containment products [here](#).

Need help creating a **safer working environment**? Contact our team today on 0800 688 844 or email us at info@hazero.co.nz. Our team are also available for on-site assessments across New Zealand, [click here to request a site visit](#)

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